

WELCOME



REFINED LUXURY

GUEST INFORMATION





DEAR GUESTS.

Welcome to our da Peatala Apartments – we are delighted that you have chosen to stay with us. In the interests of a pleasant stay, please find below general information about our apartments and services.


DA PEATALA APARTMENTS – GENERAL INFORMATION / SERVICES

GENERAL INFORMATION	If you find anything in the furnishings to be lacking or require assistance, please don't hesitate to contact us. All objects that are in the apartment or on the balcony/terrace may and should be used by guests. Please treat all of the furnishings and inventory with care and look after the apartment. Please ensure that other members of your party abide by the terms and conditions of the rental.
ARRIVAL AND DEPARTURE	Arrival and departure days are counted as a calendar day. The apartments are available from 4pm (16:00) on the arrival day (earlier on request and according to availability). Please let us know your estimated time of arrival a few days in advance. The apartments are to be left by 10am (10:00) on the departure day (later on request and according to availability).
SANDWICH SERVICE	You are able to order a daily sandwich service at the reception of our partner hotel "Alpenjuwel Residenz". You will be billed for the cost of the shopping (with no additional charges), payable in cash directly at our partner hotel.
CHECK-IN	Upon arrival, you will receive the keys to your apartment at the reception of our <i>partner hotel "Alpenjuwel Residenz"</i> right next to our apartment house (<i>Dorfbahnstraße 21</i>). If you arrive outside of the usual check-in time (<i>until 20:00</i>) we are able to prepare the key box on the left side of the entrance for your arrival. The code for the key box corresponds with your arrival date: Code format: <i>ddmm</i> // Example: 2. January = <i>0201</i>
CHECK-OUT	The handover of the apartment is usually done in person at the reception of our partner hotel " <i>Alpenjuwel Residenz</i> ". The keys will be exchanged and your open balance paid. It is not permitted to take away with you any objects, towels, dressing gowns etc. from the apartments.
TOWEL CHANGE	According to your need, towels can be changed daily upon request. In order to have your towels changed, please place dirty towels in the designated basket outside your apartment door. When considering whether to have your towels changed, please think about the environment and help to protect our natural resources.
INTERNET / WI-FI	Every room has free wireless internet access. SSID: Da Peatala Password: daPeatalaSerfaus (case-sensitive) Bandwidth / Connection speed: 100 Mbit (download) / 10 Mbit (upload)

DA PEATALA APARTMENTS

Dorfbahnstrasse 19
6534 Serfaus, Austria
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PARKING	Free parking carports are available directly in front of the apartment building and further public parking spaces are located nearby. Our parking spaces are not monitored and used entirely at your own risk. The landlord is not liable for any theft or damage that occurs to any vehicle or its contents while parked or driving on the property. Optional there is also the possibility to rent underground parking from our partner hotel "Alpenjuwel Residenz".
CLEANING AND WASTE DISPOSAL	<p>The garbage cans for the waste disposal can be found in the metallic container at the left side of the apartment house (<i>residual and organic waste</i>) and at the entrance of the underground parking of our partner directly opposite of the house entrance (<i>paper, glass, metal and plastic waste</i>).</p> <p>Guests are expected to leave the apartment in a neat and clean condition (tidied up, kitchen cleaned, used crockery in the dishwasher, rubbish in the appropriate bins etc.). Rubbish, food waste and leftovers, sanitary products, fat and dangerous fluids etc. are not to be emptied into the kitchen or bathroom sinks, toilets or showers as these can cause serious blockages. The landlord will carry out a final clean upon the guests' departure.</p>
KEYS	You will be given two keys, which fit the door to the apartment and also the main house door. Key boxes will be made available upon request. Please do not give your keys to any third party. If the keys are lost, the guest is liable for the full cost of replacements.
SKI ROOM (CELLAR)	Ski and snowboard equipment (skis, ski boots, snowboards, toboggans etc.) are to be kept in the ski room. Ski and snowboard boots can be dried on the designated radiators. The landlord is not liable for any theft or damage that occurs while storing equipment.
TV / RADIO / STREAMING	We are able to receive over 100 international TV and Radio channels in the apartments. Furthermore, you have access to the streaming service Amazon Prime Video. A detailed listing of the broadcasters can be found on the provided channel list.
WASHING MACHINE	Upon request, you may use the washing machine downstairs free of charge.
PAYMENT METHOD	The open balance can be paid in CASH (Euro), with ATM or Credit Card (Mastercard, Visa, Dinners). Foreign currencies aren't accepted.

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DEAR GUESTS.

So that all of our guests can enjoy their stay, we kindly ask you to abide by the following house rules. By booking and arriving at the apartments, you agree to accept the house rules.




DA PEATALA APARTMENTS – HOUSE RULES

LEAVING THE APARTMENT (ON A DAILY BASIS)	Windows and doors are to be closed when leaving the apartment.
ELECTRICAL EQUIPMENT	Electrical equipment (TV, radio, computer, lamps etc.) are to be put in standby mode or switched off when not being used.
WASTE DISPOSAL	Rubbish is to be sorted into general waste, glass, paper and packaging. Appropriate garbage cans can be found in the metallic container at the left side of the apartment house (<i>residual and organic waste</i>) and at the entrance of the underground parking of our partner directly opposite of the house entrance (<i>paper, glass, metal and plastic waste</i>). All rubbish bins (including those in the bathroom) are to be used only with rubbish bags, which are to be tied and deposited in the general waste bins. Rubbish, food waste and leftovers, fat and dangerous fluids etc. are not to be emptied into the kitchen or bathroom sinks, toilets or showers. Please avoid everything that could cause blockages of the pipes (for example, throwing sanitary products into the toilet).
LIABILITY	Parents are responsible for their children. We do not accept any liability for valuable items or accidents.
RIGHT OF ACCESS	In specific circumstances it may be necessary for the landlord to enter the apartment without prior notice.
BAN ON PETS	Pets are not allowed in any areas of the house.
DEPOSIT / DAMAGE LIABILITY	All objects that are in or belong to the apartment may and should be used by guests (please refer to instruction manuals or descriptions). Please treat all the furnishings with care. Guests are liable for all injuries and impairments resulting from the rented rooms, objects and equipment when these are not used in a fitting and proper way. Damages of any sort that occur to fixtures and fittings, equipment, furniture, floors, bedding, mattresses etc. must be reported immediately. In the case of damages, the guest is liable for the cost of the item's replacement.

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DA PEATALA APARTMENTS – HOUSE RULES

NO ADDITIONAL OR UNREGISTERED GUESTS	Additional guests in the apartments are prohibited. The number of guests stated in the rental agreement may not be exceeded. Leaving the apartment in the care of a third party is not allowed. The landlord must be notified of potential changes to the number of guests before the guests' arrival. Contravention will result in a fine of € 200 per day.
SMOKING BAN	There is a strict smoking ban in the apartments and all other areas of the house. Contravention will result in a fine of € 200. Smoke detectors are fitted in all rooms. Smoking is only permitted on the balcony and terrace.
NIGHT QUIET	In the interests of our guests and neighbours, we kindly ask you to observe night quiet between 10pm (22:00) and 7am (07:00). During this time noise is to be reduced to room level.
OUTDOOR FOOTWEAR IS NOT PERMITTED IN THE APARTMENTS	Entering the apartments in outdoor footwear (whether ski boots or street shoes) is not permitted. Ski boots can be left in the ski room in the cellar. House slippers are provided for wearing in the apartments.
BAN ON EVENTS AND PARTIES	Events and parties are strictly forbidden. Contravention will result in a fine of € 500.

Thank you very much for your understanding and cooperation. Should you have any questions, please don't hesitate to get in touch with your contact person in Serfaus or via the contact details below. We wish you a wonderful stay in our da Peatala Apartments in Serfaus.




With best wishes,

Familie Lechleitner
da Peatala Apartments

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DA PEATALA APARTMENTS

TV Program Channels



Nr.	Program Name	Language
1	SFL 1 HD	german
2	SFL 2 HD	german
3	Schischule Serfaus	german
4	Obergricht TV HD	german
5	Landeck TV HD	german
6	Reserve	
7	Reserve	
8	Tirol TV	german
9	ORF1 HD	german
10	ORF2T HD	german
11	ORF3 HD	german
12	Puls 4 Austria	german
13	ServusTV HD	german
14	ATV HD	german
15	ATV2	german
16	ORF Sport+ HD	german
17	SRF1 HD	german
18	SRF2 HD	german
19	BVN	dutch
20	NPO1 HD	dutch
21	NPO3 HD	dutch
22	Das Erste HD	german
23	ZDF HD	german
24	arte HD	german
25	3sat HD	german
26	ProSieben Austria	german
27	SAT.1 A	german
28	Kabel 1 Austria	german
29	RTL Austria	german
30	RTL 2 Austria	german

Nr.	Program Name	Language
31	VOX Austria	german
32	sixx Austria	german
33	TELE 5	german
34	Disney Channel	german
35	Eurosport Deutschland	german
36	Sport 1	german
37	DMAX	german
38	RTL NITRO	german
39	Sat.1 Gold	german
40	ProSieben MAXX	german
41	Welt der Wunder	german
42	n-tv	german
43	N24	german
44	PHOENIX HD	german
45	KIKA HD	german
46	SUPER RTL Austria	german
47	NICK/CC AUT	german
48	GoTV	german
49	HITRADIO Ö3	german
50	Melodie TV	german
51	VIVA / COMEDY CENTRAL	german
52	DELUXE MUSIC	german
53	BR Süd HD	german
54	ARD-alpha	german
55	MDR S-Anhalt HD	german
56	WDR Köln HD	german
57	NDR FS HH HD	german
58	SWR BW HD	german
59	SR Fernsehen	german
60	hr-fernsehen HD	german

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TV Program Channels



Nr.	Program Name	Language
61	rbb Berlin HD	german
62	Tagesschau 24 HD	german
63	One HD	german
64	zdf neo HD	german
65	ZDFinfo HD	german
66	Kabel Eins doku	german
67	QVC	german
68	HSE 24	german
69	HSE 24 Trend	german
70	HSE 24 Extra	german
71	K-TV	german
72	Bibel TV	german
73	EWTN Katholisches TV	german
74	EuroNews	english
75	CNN Int.	english
76	CNBC	english
77	BBC World	english
78	Bloomberg Europe TV	english
79	Rai News 24	italian
80	Rai 1	italian
81	Rai 2	italian
82	Rai 3	italian
83	RTS Deux HD	french
84	RTS Un HD	french
85	TV 5 Monde Europe	french
86	France 24	french
87	CGTN F	french
88	Russia Today	english
89	Rossiya 24	russian
90	RTR	russian

Nr.	Program Name	Language
91	TVRus	russian
92	ITVRus Romania	russian
93	RTS Sat	serbian
94	HRT 1	croation
95	SLO TV 1	slovenian
96	SLO TV 2	slovenian
97	Euro D	turkish
98	TRT 1	turkish
99	TRT Haber	turkish
100	TRT Türk	turkish
101	TRT Spor	turkish
102	TRT Okul	turkish
103	Show Turk	turkish
104	Derya TV	turkish
105	RTL 4 HD	dutch
106	Reserve	turkish
107	Reserve	turkish
108	ORF 1	german
109	ORF 2 B	german
110	ORF 2 K	german
111	ORF 2 N	german
112	ORF 2 O	german
113	ORF 2 S	german
114	ORF 2 ST	german
115	ORF 2 V	german
116	ORF 2 W	german
117	ORF 2 E	german
118	Das Erste	german
119	ZDF	german
120	3sat	german



DA PEATALA LIFESTYLE – TOP 1

90 M² / FIRST FLOOR / EAT-IN KITCHEN / LIVING ROOM
WC / UTILITY ROOM / TERRACE & BALCONY

Upper Floor
90 m² living space
Large eat-in kitchen
Cosy living room
Separate WC and utility room
Spacious terrace and balcony



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DA PEATALA LIFESTYLE – TOP 1

70 m² / SECOND FLOOR / 2 BEDROOMS
BATHROOM & WC / WELLNESS / SAUNA

Attic Floor
70 m² living space
2 Bedrooms
Bathrooms and WC
Private wellness area
Sauna
Attic and Storeroom



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DA PEATALA FAMILY – TOP II

120 m² / 3 BEDROOMS / EAT-IN KITCHEN
2 BATHROOMS / WC / UTILITY ROOM / TERRACE

Ground / First Floor
120 m² living space
5 - 6 Persons
3 Bedrooms
2 Bathrooms
Large eat-in kitchen
Cosy living room
WC and utility room
Terrace



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DA PEATALA GARDEN – TOP III

110 m² / 3 BEDROOMS / EAT-IN KITCHEN
BATHROOM / WC / TERRACE & GARDEN

Lower / Ground Floor
110 m² living space
3 Bedrooms
Large eat-in kitchen
Cosy living room
Bathroom and WC
Terrace and Garden



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DA PEATALA APARTMENTS

DIVISION OF FLOORS / ENTRANCE AND VIEW

LIFESTYLE APARTMENT

– TOP 1 –

ENTRANCE: FIRST FLOOR

VIEW: SECOND FLOOR

FAMILY APARTMENT

– TOP 2 –

ENTRANCE: GROUND FLOOR

VIEW: FIRST FLOOR

GARDEN APARTMENT

– TOP 3 –

ENTRANCE: LOWER FLOOR

VIEW: GROUND FLOOR



FRONT – ENTRANCE



BACK – FLOORS



SIDE – FLOORS



BACK – VIEW

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